Our company boasts solid experience in extraordinary maintenance on major petrol and petrochemical plants both in Italy and abroad.



#### HOW TO HAVE A SUCCESSFUL TURNAROUND

Our Company has a great experience in the execution of Turnarounds, so we summarize here below our past experiences and the success factors and the problems that we face in Turnarounds.

#### SUCCESS FACTORS

- 1. Good preparation (Company / Client): a very good preparation phase, with the right timing, with the right team from Contractor and Client side, with the right experience on the field, is the fundamental key factor
- 2. Create a solid Contractor + Refinery team with a real win / win vision: honesty, open-mindedness, common objectives between Contractor and Refinery
- 3. Put in place a "Realistic planning": it is clear that shorter deadlines imply a significant reduction in costs, but no planning can be carried out without being feasible, realistic and safe ("real" safety cannot be separated by realistic milestones)
- 4. Preparation: do not focus only on Contractor. Preparation times with Contractors are always longer and that is a good thing .... in theory. But sometime during the preparation the Refineries are more and more "concentrated" on the Contractors and little on themselves, and their capacity in terms of men (number and experience), means and internal organization capable of respecting the often very challenging TAR objectives.

#### PROBLEMS... AVOID THE USUAL "BOTTLENECK" DURING TAR:

- 5. Work permits: Are there enough people from the Refinery to follow the permits in real time? Were they designed to be quick, clear and to avoid unnecessary bureaucracy?
- 6. Washing area: it is essential to have a suitable area considering the equipment to be washed, to correctly manage the washing area by avoiding the accumulation of parts to be washed and by allowing an effective entry / exit of arts to be washed
- 7. Inspections: The waiting times for inspections leads to huge delays. It is therefore essential to have the right number of inspectors.
- 8. Scaffolding: having the right number of teams involved in modifying scaffolding and well made scaffolding will produce considerable time saving and performance improvement
- 9. Unexpected work: How is it possible to have 1 or 2 years of preparation and then 40 to 50% of unexpected work during the shutdown phase?
- 10. "External" Refinery Supervisors without a complete knowledge of the site: often on the ground many Refinery Supervisors are "external" to the Refinery and so with very small knowledge of the Refinery, which doesn't help Contractors at all
- 11. Crane management: Crane management by Refinery with external companies can often be inefficient and cause considerable loss of time
- 12. Manage internal conflict (Refinery Operation / Refinery TAR team): Contractors are often between internal conflicts between Operation / TAR team of the Refinery, and therefore suffer tensions and delays due to these conflicts
- 13. Manage technological innovations (eg Phased Array: inspectors with the right experience): Technological progress is fundamental, but it is necessary to be certain of the real positive return from the use of these new technologies and from the preparation users of these new technologies. Often systems like email Roser Teams Primavera etc. provide conflicting information or, above all, it is not clear which is the "master" source for the information
- 14. It is not possible to manage Companies without a Contract: if the mechanical Contractor is responsible for managing other contractors (such as lifting, scaffolding, insulation, painting), for this management to be "real" and effective it is necessary that between the contractor and these companies have a contractual relationship, otherwise only confusion and low efficiency will arise
- 15. Active Supervisors are needed and not just "Arbiters": some Refinery Supervisors are reduced to being simple "arbiters", ready to report errors / inefficiencies of the Contractor, while their fundamental purpose should be to facilitate the work and above all to prevent such errors from occurring. They should prevent rather than report the problem that has already occurred
- 16. Document management: before and during a TAR a huge amount of documentation is produced (technical specifications, statement of works etc.). Ineffective document management causes waste of time and, above all, could cause incorrect works/installations and therefore produce real dangers for people and systems. Some examples of incorrect document management are the circulation of documents with incorrect revisions, the total lack of specifications, work instructions communicated only verbally.
- 17. Warehouse management of the Customer's materials: the correct and effective management of materials (including for example bolts, gaskets, blinds, etc.) is essential for the success of a TAR. The unavailability of materials, often despite a long preparation phase for the TAR, can produce delays often difficult to recover. This management could be made more efficient by hand in all the materials to be installed over to the Contractor before TAR beginning, following a validation process by Refinery and Contractor.



2002 - 2023 MAIN TURNAROUND WORKS											
CUSTOMER	YEAR	PLANT	H.EX/A.C	COLUMN	VESSEL	FURN/BOIL	OTHERS	DAYS	TOT MAN-HOURS	REMARKS	
	2002		80	2	30	2	Χ	30 DAYS	20.170		
	2003		120	4	40	2	Χ		22.300		
	2006		210	12	64	4	Χ		28.000		
	2009		175	6	51	2	Χ		27.000		
E	2010	ALL (THERMAL,	75	3	28	2	Χ		21.000		
ENI (Taranto)	2011	CRACKER,	42	6	18		Χ		23.500		
(laranto)	2012	CDU, - RHU/HDC,	431	39	212	27	Χ	2x30 DAYS	49.814		
	2013	EST)	10	5	11	2	Χ	28+18	6.981		
	2014		39	8	8	2	Χ	29+19+12	29.904		
	2017		146	23	61	23	Χ	60 DAYS	129.000	Piping: 140 tons CS + 40 tons Alloy	
	2018		133	9	15	11	Χ	30 DAYS	60.000		
	2020	100, 200, 300, 1.300, TSTC	14	1	5	1	Х	10 DAYS	8.000	3.6 tons CS - 0.2 tons P11	
	2002	-	43	6	38	12	X		9.071		
	2004	-	49	6	11	3	X	- 30 DAYS -	6.500	_	
	2006	ALL PROCESS AND OIL PLANTS	45	11	25	5	X		17.109	_	
	2007		51	4	12	3	X		6.100		
IES	2008		61	6	24	3	X		6.900	_	
(Mantova)	2009		65	6	5	3	X		12.500	_	
	2010		73	11	23	6	Х		15.000	_	
	2011		23	2	0	2	Х		5.000	_	
	2012		50	7	35	5	Х		11.000	_	
	2013		25	3	1		Х		4.400	_	
	2014		102	22	52	5	X		7.700		
	2002		48	5	18	2	Х		9.071		
	2002		46	18	22		X	-	6.500		
	2004		31	3	13	4	X		17.109		
	2003		60	6	22	4	X		6.100		
IDI OM	2009	- ALL	67	11	28	6	X		6.900		
IPLOM Busalla (Genova)	2010	PROCESS - AND OIL - PLANTS -	42	7	15	7	X		12.500		
	2010		45	7	15	7	X		15.000		
	2013		67	7	3	5	X		5.000		
	2015		67	10	28	7	X		11.000		
	2018		67	7	22	7	X		4.400		
	2020		79	10	33	10	X		7.700		
	2020		59	11	22	4	X	30 DAYS	40.000	Piping: 15 tons	
			00					20	10.000	. •	



2002 - 2023 MAIN TURNAROUND WORKS										
CUSTOMER	YEAR	PLANT	H.EX/A.C	COLUMN	VESSEL	FURN/BOIL	OTHERS	DAYS	TOT MAN-HOURS	REMARKS
TOTAL (Roma)	2002	- ALL PROCESS AND OIL PLANTS	69	6	25	4	Χ	22 DAYS	6.800	
	2003		78	6	32	6	Χ		8.800	
	2005		62	4	31		Χ		5.900	
	2007		70	7	31		Χ		43.000	
	2010		91	10	68	9	Χ		52.000	
	2012		30	19	60	7	Χ		18.000	
	_	_	_		_	_	_			
LUKOIL	2011	LOT 1	154	14	27	4	X	28 DAYS	70.000	
ISAB (Circouse)	2015	LOT 1	199	16	30	5	X	45 DAYS	120.000	Piping: 5" medium; 85 tons CS; 13.700" welded
(Siracusa)	2020	LOT 1	192	14	44	5	X	70 DAYS	190.000	Piping: 8" medium; 67 tons PS; 206 tons CS; 13.700" welded
	2002		77						20.170	
	2003		65						22.300	
	2004		33					15 DAYS	28.000	
	2005	A11	80						27.000	
	2006	ALL PROCESS AND OIL PLANTS	184						21.000	
	2007		130						23.500	
	2008		134						23.700	
	2009		125						23.000	
API	2010		130						23.500	
Falconara	2011		98					25	12.000	
(Ancona)	2011	V. BREAKING					Χ	30	19.000	
	2013		73					15	7.700	
	2015	ALL PLANTS	171					38	20.239	
	2016	ALL PLANTS	43					13	6.076	
	2017	ALL PLANTS	87				Χ	18	11.400	
	2018	ALL PLANTS	75				Χ	16	9.500	
	2019	ALL PLANTS	92				Х	19	12.950	
	2020	ALL PLANTS	92				Χ	22	12.500	
	2021	ALL PLANTS	61				X	38	9.200	
	2003	FCC	135	25	80	6	Х		24.000	
EXXON	2008	FCC	135	25	80	6	Х	30 DAYS	24.000	
Trecate	2014	FCC	129	25	63	3	Х	42 DAYS	86.000	
(Novara)	2021	FCC+MEA	44	14	23	4	X	27 DAYS	35.000	Piping: 8.000 mhrs, 85 hot works, 15 tons prefab. 2.800", install. 1234"



2002 - 2023 MAIN TURNAROUND WORKS										
CUSTOMER	YEAR	PLANT	H.EX/A.C	COLUMN	VESSEL	FURN/BOIL	OTHERS	DAYS	TOT MAN-HOURS	REMARKS
	2004	VAC, GASCON	122	14	44		Х		24.000	
	2006	VACUUM	58	2	20	2	Х		12.000	
	2007	TOPPING	130	4	15		Х	30 DAYS	21.500	
RAFF	2008	VACUUM	58	2	20	2	Х	JU DAYS	12.000	
Milazzo (Siracusa)	2012	VACUM +HDS2	87	5	18	2	X		18.000	Piping: 130 tons + 130 tie-ins
	2015	TOPPING 3	57	3	4			24 DAYS	30.000	
	2016	TOPPING4 VACUUM DEA2	90	4	20	1	X	45 DAYS	50.100	
TAMOIL	2004	CDU, ISO, DEWAX	100	15	27	3	X	- 30 DAYS	15.000	
II II IOIL	2009	CDU, ISO, DEWAX	136	23	38	6	Х	00 57110	20.000	
ENI Marghera (VE)	2005	V. BREAKING	44	7	19	2	X	30 DAYS	17.500	
ENI	2002	FCC, VACUUM	149	16	60	1	Х	70.000	24.000	
Sannazzaro (PV)	2006	FCC, VACUUM	149	16	60	1	X	30 DAYS	24.000	
	2002		78	10	33	6	Х		12.500	
	2003	ALL PROCESS	84	12	37	5	Х	30 DAYS	14.000	
ENI	2004	AND OIL	85	15	39	7	Х		17.000	
(Livorno)	2005	PLANTS	78	14	41	8	Х	60 DAYS	38.600	
	2006	Shut-down								
	2007	ALL PLANTS	126	18	78	5	Х	23	88.000	Piping: 51 tons CS
ESSO Augusta (Siracusa)	2004	ALL PROCESS AND OIL PLANTS	111	38	42	11	X	30 DAYS	60.000	
SONATRACH Augusta (SR)	2019	R1 - R4 - R5 SNF - PSU	94			3	X	40 DAYS	74.500	Piping: 40tons CS + 35 tons P1 < 2" = 1009" > 2"= 5435"
TOTALENERGIES Grandpuits (Francia)	2014	TOPPING	54	7	12	6	X	40 DAYS	19.200	Piping: 490" 1/2"+ 1.1/2" 1312" 2" ÷ 36"



2002 - 2022 MAIN TURNAROUND WORKS										
CUSTOMER	YEAR	PLANT	H.EX/A.C	COLUMN	VESSEL	FURN/BOIL	OTHERS	DAYS	TOT MAN-HOURS	REMARKS
TAMOIL Collombey (Svizzera)	2015	FINAL CLEANING	321	50	143	X	30	40 DAYS	25.000	
STATOIL Kalundborg (Danimarca)	2016	HEAT EXCHANGERS ALL PLANT	170	X	X	X	X	40 DAYS	35.000	
GUNVOR Rotterdam (Olanda)	2018	CR1 CR2 GOP	50	10	16	11	101	24 DAYS	35.000	Piping: 1,5t of P9 6t of CS
TOTALENERGIES Le Havre (Francia)	2019	TOPPING D11	72	9	18	3	X	30 DAYS	45.860	Piping: 17 tons
ZEELAND Refinery (Olanda)	2016	Hydrobon, Platformer, DHT, Merox, Amine, Zolfo	99	12	36	20	Х	60 DAYS	45.000	Piping: 15 tons
TEOA TOTAL OLEFIN Anversa (Belgio)	2022	COLD/HOT SECTION	86	7	33	13	258	30 DAYS	65.800	Piping: 223 chronos
TOTALENERGIES Feyzin (Francia)	2022	AROMATICI	45	11	25	1	6	45 DAYS	32.000	Piping: 13 tons
TERA TOTALENERGIES ANTWERP-BELGIUM	2023	NC3	47	7	20	0		55 DAYS	102.551	Piping: 7000" PRF + 1200" INST

For ENI livorno, ENI Taranto and other italian refineries reduced/short shut down are not included.